

Operation
Come Home



Opération
rentrer au foyer

2016 Annual Report

A word from our Executive Director...

Operation Come Home (OCH) continued to grow in programming, innovation and support services to at risk and homeless youth in 2016. In 2016, Operation Come Home was selected by Financial Post Magazine as one of the top 23 charities in Canada for fiscal responsibility based on our financial statements and a rigorous scoring tool. OCH was selected as one of four charities that donors should consider supporting. OCH was selected by MealShare as one of the charity recipients. MealShare provides OCH with funding to purchase good quality food for the youth that come to the centre. As a result of MealShare, OCH has benefited from top notch chefs volunteering to cook meals at OCH. Our social enterprise, BottleWorks became profitable in 2016. Thank you to all of the restaurants, bars, condominiums and individuals supporting us. The profits will be re-invested into programs that are not funded such as the support staff for the school, the resource centre and financial literacy activities.

In 2016, Operation Come Home joined the central planning table for the Local Employment Policy Council to work in collaboration with employment service providers, the educational system, government and employers to streamline youth employment services across the city of Ottawa. OCH joined the policy committee of the Canadian Community Economic Development network to provide advice on policy changes in Ontario with respect to increasing economic opportunities for vulnerable Canadians, social procurement and social enterprise policy. In 2016, OCH continued to work on a Housing First framework for vulnerable youth with A Way Home Ottawa/Canada.

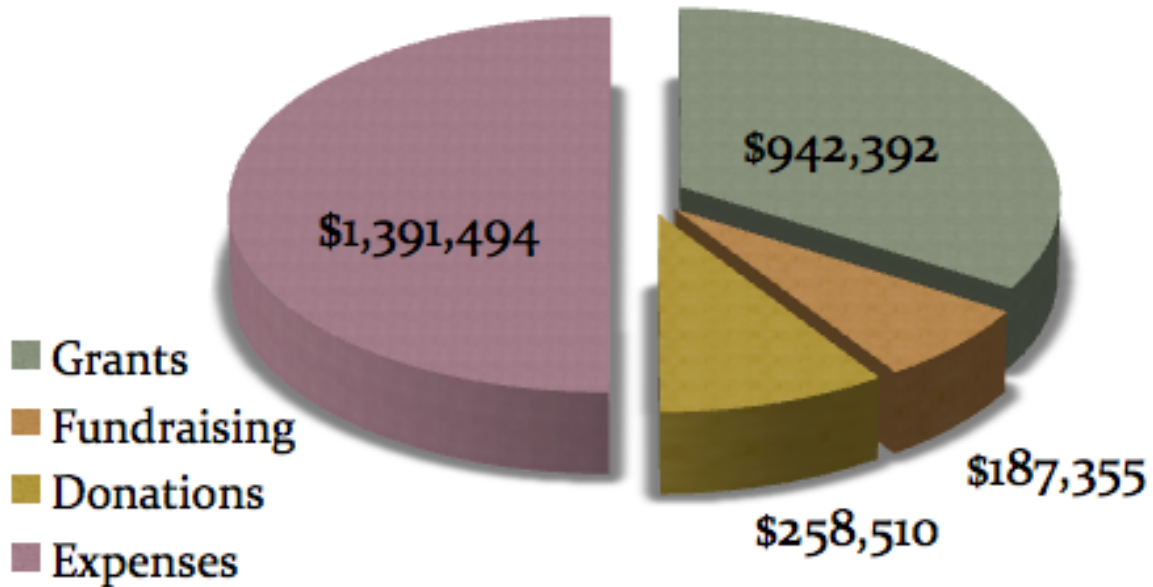
OCH continues to be the leading youth serving agency in the development of community economic development (CED) opportunities for vulnerable youth. OCH strives to break the cycle of poverty by encouraging youth to work in our social enterprises, enroll in one of our supported employment programs, finish high school in our Achievement Centre or start a small business. All of the CED activities provide young people with tools and information that build resilience, assets and capacity among young people.

In 2016, OCH continued supporting 26 youth to find safe, affordable housing in our Housing Works and Housing First programs. OCH provided employment supports to 91 youth; assisted 18 youth to start their own businesses; enrolled 47 youth in our high school with two youth graduating with high school diplomas. OCH provided 471 young people with emergency/support services in the resource Centre. A number of at risk and homeless youth benefited from addictions, financial literacy, mental health, medical and counseling supports in 2016. Operation Come Home has 10 reunite affiliates that support runaway youth to return home across Canada. OCH engaged 120 young people in our original program, reunite.

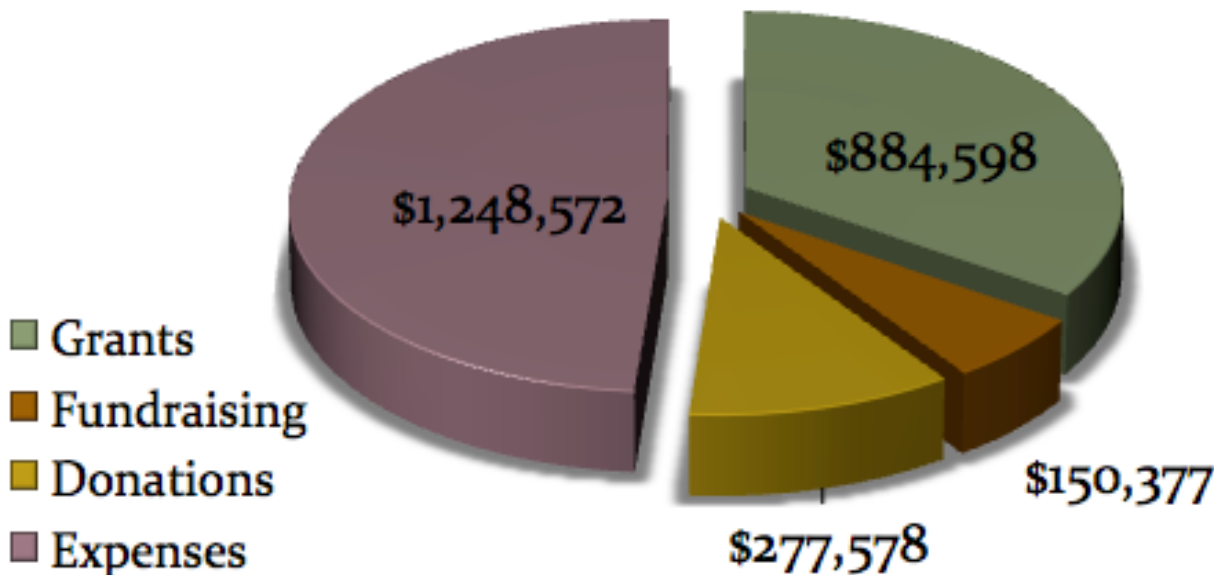
Operation Come Home hosted our annual 24 hours of homelessness campaign, the “poor chef’s challenge”, the \$24 challenge and a bottle drive in conjunction with BottleWorks. These fundraising events raised awareness, funds and interest in the work that Operation Come Home continues to do.

Funding Profile

2015 Revenue - Operation Come Home



2016 Revenue - Operation Come Home



Involved with OCH

Board of Directors

Staff Sgt. Dana Reynolds
Chair

Ms. Mary Ellen Hurd
Vice-Chair

Mr. Khalid Haddad
Treasurer

Mr. Eric Bollman
Secretary

Members of the Board

Mr. Phil Wasserman

Mr. Graham Bird

Mr. Rafik Gabriel

Mr. Tom Gougeon

Mr. John May

Mr. Jeff Morrison

Mr. Robin Ritchie

Mr. Bruce Nicol

Ms. Elspeth McKay

Staff

Elspeth McKay
Executive Director

Heather Fraser
OCSB Teacher

Lee Benson/Sarah
Chadsey/Leah Ebbs
Employment Support Staff

Lynda Franc
Director of Programs & Services

Lindsay Pritchard
Youth Workforce Initiative

Dominique Murphy
Drop-in Support Staff

Ashley Brunette
Executive Assistant/RAC Staff

Katie Sanders
Outreach/Addictions Staff

Emily Miller
Executive Assistant/Administration

Shelby Seabrook
HBCM Worker

Partners

Royal Ottawa Mental Health Centre
Rotary Club of Ottawa
Greyhound Bus

Lester B. Pearson High School
Bank St. BIA
Sage Youth

Sponsors

Beau's All Natural Brewing
Company

Community Foundation of
Ottawa

Bon Appetit Ottawa
United Way Ottawa

Hydro Ottawa
Telus

Ottawa Catholic School
Board (OCSB)

CIBC

La Fondation Ultramar
5 Days for Homelessness

Anonymous Funders &
Donors

ONFE Breakfast Program

Human Resources and Skills
Development Canada

Knifewear

For a full list of our funders and supporters, please visit www.operationcomehome.ca

Thank you also to all of our volunteers for your time and efforts! We couldn't do what we do without you!