

ANNUAL REPORT 2019

Operation
Come Home



Opération
rentrer au foyer



A WORD FROM OUR EXECUTIVE DIRECTOR

Operation Come Home (OCH) continued to grow in programming, innovation and support services to at risk and homeless youth in 2019. The Board of Directors completed a number of priorities in our three-year strategic plan (2018-2020) that included committee work on finance, fundraising and communication. The operational directions achieved included: reaching sustainability and profitability in our social enterprises; increasing job opportunities for young people; increasing resources to assist young people in homelessness prevention and providing youth with opportunities to grow their skills and abilities. I am proud to report that OCH successfully executed the majority of the strategic directions outlined in the plan.



ELSPETH MCKAY

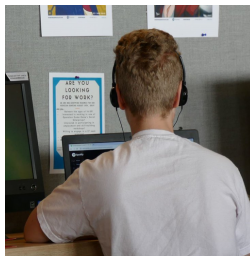
In 2019, Operation Come Home continued to provide insights to the central planning table for the Local Employment Hub, Collaborative Social Enterprise Development (CSED), Built for Zero, Housing First, the Rotary Club of Ottawa, the Youth Justice Services Network and OCH provided input on the Community Funding Framework that was legislated for review by the Community and Protective Services Committee of the City of Ottawa. In addition, Operation Come Home co-authored a report on Social Finance in Ontario in partnership with the Canadian Community Economic Development Network.

OCH continues to be the leading youth serving “hub” in the development of community economic development (CED) opportunities for vulnerable youth. OCH strives to break the cycle of poverty by encouraging youth to work in BottleWorks and FoodWorks, enroll in one of our supported employment programs and/or finish high school in the John Bosco Achievement Centre. In 2019, OCH continued our successful partnership with Youturn and the Ottawa Catholic School Board for students that are hoping to finish high school. In 2019, OCH supported 320 youth in finding safe, affordable and emergency housing. OCH provided employment supports to 75 youth; served 366 youth in our resource Centre; enrolled 34 youth in our high school. Operation Come Home assisted 28 youth to return home to their families across Canada. Thank you to all of our reunite affiliates who support youth in returning home to their families. OCH worked with 261 volunteers in 2019 and employed 39 youth in our social enterprises. Operation Come Home hosted our annual 24 hours of homelessness, the Reality Campaign, Breakfast on the Rideau and Ottawa Music Trivia. The funding raised was invested in programs that are essential to youth such as the Resource Centre that serves hundreds of young people on an annual basis.

ABOUT US

Our Mission

Operation Come Home strives to provide a comprehensive menu of innovative programs and services designed to engage youth in productive activities that will provide them with a foundation to move on with their life goals.



13985 meals served in 2019



131 youth engaged in employment programs



320 youth engaged in housing supports



34 youth registered in high school

The employment support staff provide at risk youth with supports geared to employment preparation, job search, placement and job retention. OCH works closely with multiple employers in the City of Ottawa.

The John Bosco Achievement Centre staff provide at-risk and homeless youth with an opportunity to graduate from high school, earn a General Educational Development diploma (GED) and earn co-op credits.

Housing support staff provide youth with assistance to find, move-in and retain housing.

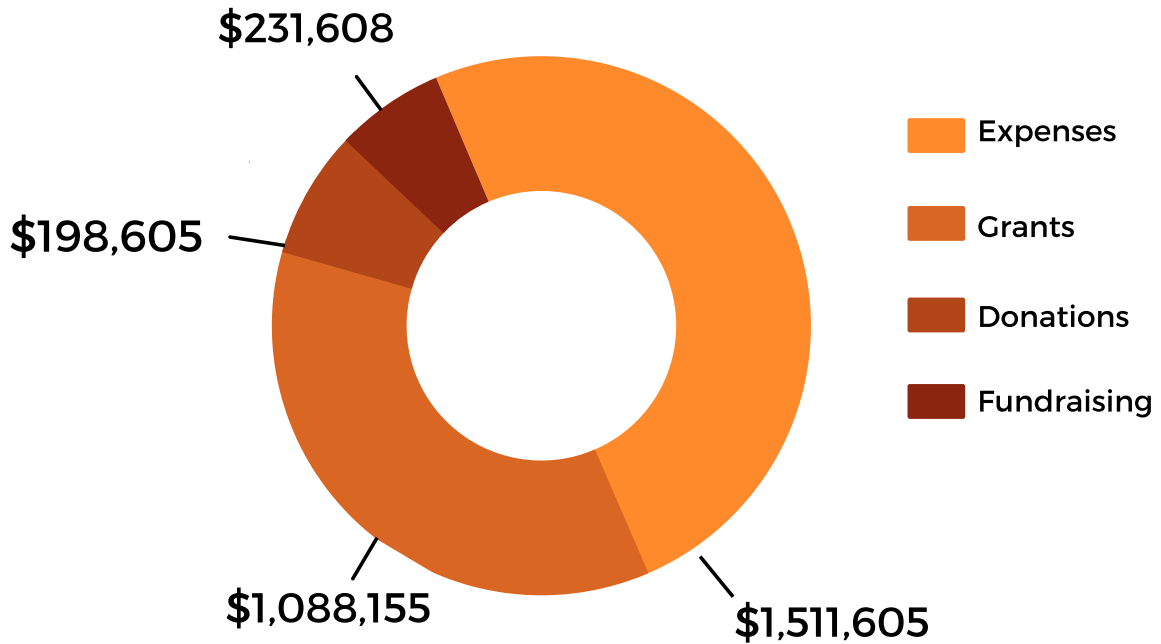
The General Housing Support staff assist youth to find emergency shelter.

The Social Enterprises: BottleWorks and FoodWorks provide at risk youth an opportunity to gain work experience, skills, business acumen and on-the-job training.

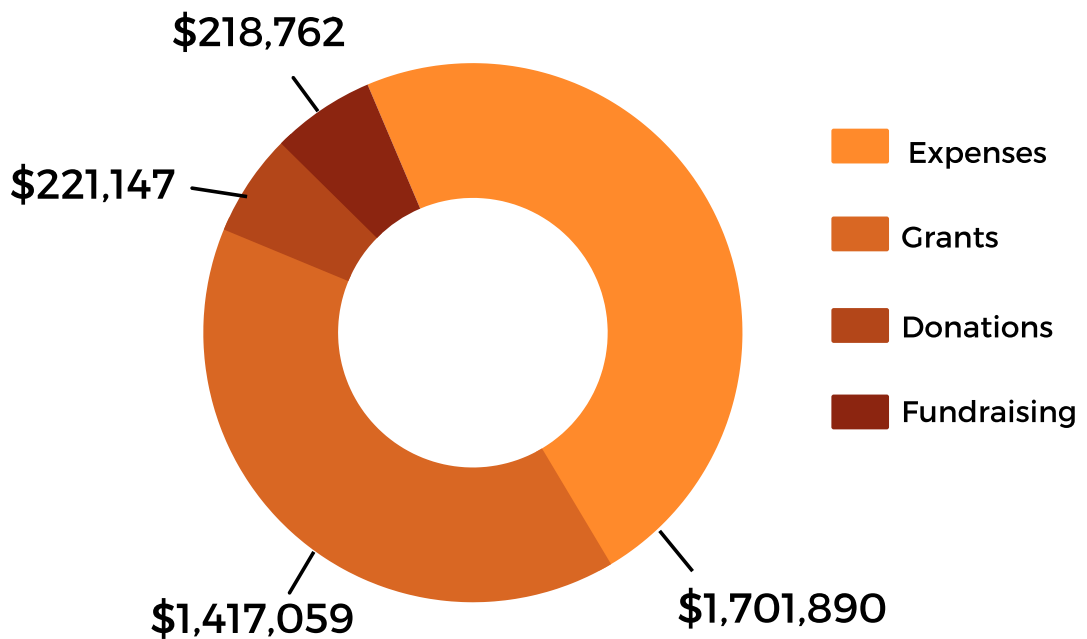
Support services staff offer youth a menu such as counseling; mental health; addictions; mentoring and assessments. In addition, OCH provides youth with basic needs, emergency services, crisis intervention and an opportunity to be reunited home.

FUNDING PROFILE

2018 Revenue/Expenses- Operation Come Home



2019 Revenue/Expenses- Operation Come Home



INVOLVED WITH OCH

Board of Directors

Chair

Staff Sgt. Dana Reynolds

Vice-Chair

Ms. Mary-Ellen Hurd

Treasurer

Mr. Matthew Smith

Secretary

Mr. Eric Bollman

Members of the Board

Mr. Tom Gougeon
Mr. Robin Ritchie
Mr. Graham Bird

Ms. Claire Seymour
Ms. Shirley Westeinde
Mr. Christopher Lord
Mr. John James

Mr. Rafik Gabriel
Ms. Morag McAleese
Ms. Elspeth McKay

Staff

Elspeth McKay
Katie Sanders
Leah Ebbs
Shelby Seabrook
Lindsay Pritchard
Katie Price

Rob Chief
Sarah Kyte
Amanda Keough
Brittany Moore
Taylor Percy
Melanie Archambault

Bethany Snider
Dean Gervais
Anne-Marie Mckenna
Ryan Doucette
Bradley Tessier
Shlomo Coodin

Partners

Ottawa Catholic School Board
Centretown Community
Health Centre
Community Veterinary
Outreach
Rotary Club of Ottawa
Ottawa Public Health

The Royal Ottawa Mental Health
Centre
Ottawa School of Art
Ottawa Network for Education
Lester B Pearson
Excellence in Literacy Foundation
Beaus Brewing Company
Youturn

Bank Street Business
Improvement Area
Via Rail Canada
Greyhound Ottawa
Orleans Express
Maritime Bus
Red Arrow Bus

Sponsors

City of Ottawa
Remax/Hallmark
Mealshare
Hydro Ottawa
Knifewear
Ottawa Music Trivia
Royal Bank of Canada

Ottawa Community Foundation
Ministry of Children, Community
and Social Services
5 Days of Homelessness
Ontario Trillium Foundation
Rotary Club of Ottawa
Wesley Nicol Foundation

Ultramar
Telus
Giant Tiger
ESDC
United World Voices
Maker House
Anonymous Funders/ Donors